



## Shipping to ION Science Ltd – Terms & Conditions

V1.0

Since the United Kingdom left the EU there are additional factors that need to be taken into consideration when shipping goods to us at Ion Science Ltd.

The standard process for most clearance requests for inbound shipments from either couriers or freight forwarders will be processed and cleared through the Goods In/Out Department, but there are occasions when shipments are not being accounted for.

When this happens there is a tendency for couriers to import using what codes they deem relates to the product and apply the same practice when choosing the type of customs procedure which in the majority of cases are incorrect. Incorrectly identified shipments and shipment procedures are not only costly in regard to customs duty for incorrect commodity codes but are costly in time and effort to get incorrect entries amended through HMRC.

Ion Science Ltd no longer operates either IPR (Inward Processing Relief) or OPR (Outward Processing Relief). Our import practice has been simplified to the point that every import is a permanent import and in turn when exporting a permanent export.

Ion Science clears all inbound shipments as **Home Use** using the below stated CPC code.

### **Customs procedure Codes (CPC):**

**Permanent Export:** When shipping directly to Ion Science Ltd we kindly request that the CPC code used is for a permanent export – 1000001 (Permanent dispatch/export.) - This code assists in portraying that Ion Science is the final destination of the shipment, this CPC Code also assists us in the clearance of goods against Home use.

### **Home Use:**

As mentioned above Ion Science clear all Inbound shipments as Home Use using CPC 40 00000, regardless of the procedure stated on the inbound paperwork this is how we operate as a company. This decision was made after difficulties maintaining an accurate IPR system, the nature of fast-moving courier systems and the desire to utilise bulk clearance makes any sort of duty relief a difficult task.

### **Customer Relief Systems:**

Although Ion Science no longer operates any type of relief system regarding imports and exports, we do understand that customers may decide to. We kindly request that if there is specialist information required to be stated on return shipments documentation that this is communicated at the quoting stage, and we will strive to assist.

E: [shippingsupport@ionscience.com](mailto:shippingsupport@ionscience.com)

T: +44 (0)1763 208 503



### **Commodity/Tariff Codes:**

The slight variations in individual countries commodity code/Tariff systems can present a slight difficulty in requesting what codes we would like applied to our products, but we would appreciate if customers would attempt to ship using the codes stated in this document – not just for accuracy of product definition but also for the taxes and duties applied to the codes we have assigned to our products and accessories.

Ion Science obtained a BTI ruling working alongside HMRC to determine the applicable codes for our products, we would kindly ask that only these codes are used when shipping products to Ion Science whether they are new instruments or older instruments being returned for repair and calibration.

The list of codes has got smaller over the years as HMRC removed one of our spares and accessories codes.

### **Ion Science Commodity Codes/Tariff codes and accessories:**

9027 = Instruments and apparatus for physical or chemical analysis (for example, polarimeters, refractometers, spectrometers, gas, or smoke analysis apparatus); instruments and apparatus for measuring or checking viscosity, porosity, expansion, surface tension or the like; instruments and apparatus for measuring or checking quantities of heat, sound, or light (including exposure meters); microtomes:

For Products that exclusively use PID or UV Light, the Commodity Code will be 902750 00 00. This will apply to **Tiger / Select / Cub / MiniPID / TVOC / MVI / Titan / Falco.**

**Spares and Accessories for Tiger / Select / Cub / MiniPID / TVOC / MVI / Tian / Falco** will be 902750 00 00 – The code for spares and accessories is the same as the relevant instrument code, this is due to the removal of the spare parts code.

For Products that rely on other sensing technologies (such as electro-chemical sensors or negative ion capture or combinations of technologies) such as **GasCheck / GasClam / FirstCheck / Hydrosteel / SF6 etc.** the Commodity Code will be 902710 10 00.

902710 = Gas or smoke analysis apparatus

902710 10 00 = Electronic.

**Spares and Accessories for GasCheck / GasClam / FirstCheck / Hydrosteel / SF6 etc** will be 902710 90 00.

The spares and accessories code above is also applicable for Calcheck instruments/Standard Leaks which are classified as accessories for the SF6 Instrument range.

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Pioneering Gas Sensing Technology.  
[ionscience.com](http://ionscience.com)



**Declaring correct values for custom purposes:**

We request that when products are returned for Calibration/Service a true cost is declared when shipping goods to Ion Science. Ion Science will not accept under-declaration when importing goods, if a value is deemed clearly undervalued, we will request it to be amended. A rule of thumb we apply for value declaration which is accepted by HMRC is an annual depreciation of 20% on the original value. So, for example:

If Ion Science sold you a Product for £1,000 in 2019, in 2020 we would declare a value of £800 and for 2021 a value of £640 and in 2022 a value of £512.

We will strive to assist if required, if assistance is required, please raise any concerns at the quoting stage, not once the shipment has already been shipped.

**Courier Import process (DHL, FEDEX, TNT, UPS):**

Ion Science has standard inbound instructions set up with most of the main couriers, although there are times when additional or complete clearance instructions are required. Please ensure that the following email address is stated on your shipment details to ensure that delays are avoided as much as possible. Please email: [shippingsupport@ionscience.com](mailto:shippingsupport@ionscience.com)

**Ion Science Ltd Clearance Agent:**

Ion Science Ltd has nominated **ETA logistics** as our chosen Clearance Agent. We do not currently have a deferment account, so we use our clearance agents.

If a shipment is being returned through a freight forwarder rather than a standard/fast courier, we request the below clearance agent is used.

**Contact details and address are as follows:**

ETA Logistics (UK) Limited  
Unit V16 Vector Park, Forest Road  
Feltham, Middlesex, TW13 7EJ  
UNITED KINGDOM  
Agents Code: DVA  
Tel: +44 208 890 3066  
Email: [lhr.air.imp@eta-logistics](mailto:lhr.air.imp@eta-logistics)

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